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JUN 30 2004
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**CERTIFICATE OF FACSIMILE TRANSMISSION TO THE
UNITED STATES PATENT AND TRADEMARK OFFICE**

DATE: June 30, 2004

TO: Examiner: Richard S. Woo : **RE: U.S. Patent Application**
Art Unit: 3629 : **Serial No.: 09/475,961**
Fax: (703) 872-9306 : **Applicant: Smith et al.**
From: Thomas M. Fisher : **Atty. Dkt. No.: 9D-EC-19335**

DOCUMENTS SUBMITTED WITH TRANSMISSION:

- *Amendment in Response to the Office Action dated March 30, 2004 (25 pgs.)*
- *Amendment Transmittal (3 pgs.)*
- *Certificate of Facsimile Transmission (1 pg.)*

Total pages including cover page: 29

If all pages are not received, please contact: Michele Gilmer at Ext. 7321

RE: The above referenced U.S. Patent Application
Title: DELIVERY MANAGEMENT SYSTEM
Filed: December 30, 1999
AT File No. 13307-209

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that these papers are being facsimile transmitted to the U.S. Patent and Trademark Office,
Facsimile Number (703) 872-9306 on the date shown above.


Thomas M. Fisher, Reg. No.: 47,564

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PATENT
Attorney Docket No.: 9D-EC-19335

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Smith et al.
Serial No.: 09/475,961
Filed: December 30, 1999
For: DELIVERY MANAGEMENT SYSTEM

Group No.: 3629
Examiner: Richard S. Woo

Mail Stop: AMENDMENT
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

TRANSMITTAL

1. Transmitted herewith is:
- Amendment in Response to the Office Action dated March 30, 2004 (25 pgs.)
 - Amendment Transmittal (3 pgs.)
 - Certificate of Facsimile Transmission (1 pg.)

STATUS

2. Applicant
- ☒ claims small entity status.
☐ is other than a small entity.

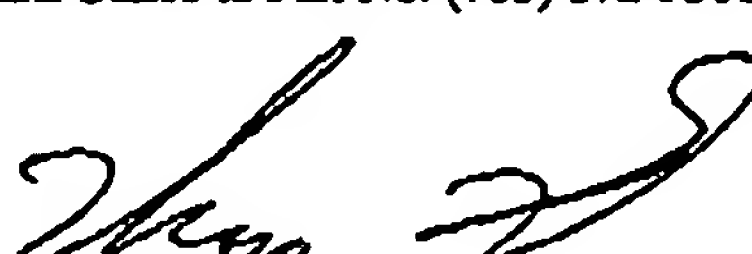
CERTIFICATE OF MAILING/TRANSMISSION (37 C.F.R. 1.8a)

I hereby certify that this correspondence is, on the date shown below, being:

MAILING
_____ deposited with the United States Postal Service with sufficient postage as Express Mail, in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, *Express Mail No.:* EV
US

Date: June 30, 2004

FACSIMILE
☒ transmitted by facsimile to the Patent and Trademark Office to Fax No. (703) 872-9306.



Thomas M. Fisher
Reg No. 47,564

EXTENSION OF TERM

3. The proceedings herein are for a patent application and the provisions of 37 C.F.R. 1.136 apply.

(complete (a) or (b), as applicable)

- (a) _____ Applicant petitions for an extension of time under 37 C.F.R. 1.136
(Fees: 37 C.F.R. 1.17(a)-(d) for the total number of months checked below:)

Extension for response within:	Other than small entity Fee	Small entity Fee (if applicable)
_____ first month	\$ 110.00	\$ 55.00
_____ second month	\$ 400.00	\$ 200.00
_____ third month	\$ 920.00	\$ 460.00
_____ fourth month	\$1,440.00	\$ 720.00
_____ fifth month	\$1,960.00	\$ 980.00

Fee: \$ _____

If an additional extension of time is required, please consider this a petition therefor.

(Check and complete the next item, if applicable)

_____ An extension of _____ months has already been secured. The fee paid therefor \$ _____ is deducted from the total fee due for the total months of extension now requested.

Extension fee due with this request \$.

OR

- (b) ☒ Applicant believes that no extension of term is required. However, this conditional petition is being made to provide for the possibility that applicant has inadvertently overlooked the need for a petition for extension of time.

FEE FOR CLAIMS

4. The fee for claims (37 C.F.R. 1.16(b)-(d)) has been calculated as shown below:

	(Col. 1) CLAIMS REMAINING AFTER AMENDMENT	(Col. 2) HIGHEST NO. PREVIOUSLY PAID FOR	(Col. 3) PRESENT EXTRA	SMALL ENTITY ADDITIONAL RATE FEE	OR	OTHER THAN SMALL ENTITY ADDITIONAL RATE FEE
TOTAL			=0	x \$9 = \$		x \$18 = \$
INDEP.	MINUS		=0	x \$42 = \$		x \$84 = \$
FIRST PRESENTATION OF MULTIPLE DEP. CLAIM				+ \$130 = \$		+ \$280 = \$
				TOTAL ADDITIONAL FEE \$	OR	TOTAL ADDITIONAL FEE \$

- (a) ☒ No additional fee for Claims is required

OR

- (b) _____ Total additional fee for claims required \$ _____.

FEE PAYMENT

5. _____ Attached is a check in the sum of \$ _____
 _____ Charge Deposit Account No. 01-2384 the sum of \$.
 _____ A duplicate of this transmittal is attached.


FEE DEFICIENCY

6. ☒ If any additional extension and/or fee is required, charge Deposit Account No. 01-2384.

AND/OR

- ☒ If any additional fee for claims is required, charge Deposit Account No. 01-2384.

7. _____ Other:


 Thomas M. Fisher
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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Smith et al.

Serial No.: 09/475,961

Filed: December 30, 1999

For: DELIVERY MANAGEMENT
SYSTEM

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Art Unit: 3629

Examiner: Richard S. Woo

AMENDMENT

Mail Stop: AMENDMENT
Hon. Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

In response to the Office Action dated March 30, 2004, please amend the above-identified patent application as follows: